

Welcome to the Peace Campus Accessibility Statement – January 2025

Welcome

Monaghan Peace Campus is committed to providing access to all visitors. If you require this access statement in an alternative format, please contact us.

This brief guide is designed to help you find your way around more easily in conjunction with the **Floor Plan Map**, which illustrates the location of lifts and amenities.

For additional information, prior to your visit please call ++ 353 (0) 47 30046/47

Monday to Friday 9:15 to 17:00

email info@monaghanpeacecampus.com

visit our website – <u>www.monaghanpeacecampus.com</u>

Entrances

Entrances to the Peace Campus via North Street, Plantation Road and Glaslough Street are accessible for buggy and wheelchair users. Entrance Doors are automatic.

Lifts

The Peace Campus is accessible by the lifts for all levels from the underground car park to its top level. Caretakers, security attendants and receptionist staff can offer further assistance.

Access Officers

In accordance with Section 26(2) of the Disability Act 2005, the Peace Campus of Ireland has two appointed Access Officers, Stephen Kelly and John Beggan. They are responsible for providing, arranging for, and coordinating assistance and guidance to persons with disabilities to access services provided by the Peace Campus and act as a point of contact for people with disabilities regarding such services.

In accordance with Section 38 of the Disability Act 2005 a person may make a complaint to the **Inquiry Officer** of this organisation, if he/she considers that the organisation has failed to comply with Sections 25, 26, 27 or 28 of the Disability Act.

If, because of a difficulty, a person needs assistance making a complaint in relation to the failure of this organisation to provide accessible services, he/she can contact our Facilities and Assets Manager who will try to assist them in making their complaint. In accordance with Section 39(1) of the Act, **Mr Stephen Kelly** has been appointed as the **Inquiry Officer** for the organisation. For further information, contact Phone: +353 (1) 47 30046/47

Email: info@monaghanpeacecampus.com

Website: www.monaghanpeacecampus.com

Visitors may also complete the **Feedback Form** – link to this online

Getting to the Peace Campus

Information on routes via bus or car is provided here (insert link to Visit Us page)

Car parking

There are 5 Blue Badge parking bays located in the public underground car park below the Peace Campus. Parking is free for Blue Badge holders. The public underground car park provides access to the Peace Campus lifts suitable for all with disabilities.

Door Entrances

There are two main entrance doors – North and South, which open automatically. There are markings provided on the glazed doors to avoid people walking into them by accident. Matwells are in place at both Entrances to the foyer. Staff are on hand if any assistance is required.

Animals Access

Guidance and assistance dogs are welcome. Dog bowls with water are available on request.

Lifts

We have fully accessible lifts, giving access to all public areas.

Staircase

The single centre atrium staircase is designed for ambulant disabled users and fitted with handrails. Lifts are located close by on every level.

Public circulation spaces are well maintained and free from obstruction.

Seating is provided on all Levels.

Non-slip tiled flooring is in place.

Lever taps are provided in all WC's.

An emergency pull cord is provided, located adjacent to the WCs on all levels.

Baby changing tables are provided in toilets on every level. Toilets are unisex.

The Café Self-Service Barista Bar Area:

There is sufficient space for wheelchair access and assistance is available if required.

Payments and enquires are made at the Reception Counter which has provision of hearing induction loops and is located next to the entrance.

There is a hearing induction loop system across the Peace Campus. These will assist in terms of visitor information services and also during emergencies as the loop is tied into the P.A. and evacuation system.

Benches/seating areas are located throughout the Peace Campus public space areas.

For further information on any of the above please contact our Reception Staff by phone on +353 (0) 47 30046/47 or email at info@monaghanpeacecampus.com

The Peace Campus is currently developing a Universal Design and Accessibility Policy which will indicate our commitment to maximising access for all people regardless of age, size or ability. We are also continuously improving the accessibility and looking for ways to improve the services we provide our visitors, so please contact us if you have any comments or suggestions about this access guide or anything else that you think can improve your visit to the Peace Campus.

You can contact us via Reception on ++ 353 (0) 4730046/47

Opening Hours:

Mondays to Fridays 9.15am to 10.00pm (last bookings must be completed for hire rooms by 9.30om); Saturdays 9.15am to 5.00pm.